



Stanislaus County
Department: Behavioral Health and Recovery Services
MINUTES

Type of Meeting:	Cultural Competence, Equity and Social Justice Committee (CCESJC)	Date:	October 12, 2020
Place:	Zoom	Starting Time:	9:00 am
Facilitators:	Ruben Imperial	Ending Time:	10:23am
Attendance: <i>Attendees will be identified with an X in the box – if absent, the box will not be checked.</i>	<p align="center"><u>Behavioral Health & Recovery Services Departments / CCESJC Executive Committee</u></p> <input checked="" type="checkbox"/> Abraham Andres, Adult/Older Adult System of Care and CCESJC Executive Committee <input checked="" type="checkbox"/> Adylene Villasenor, Child Welfare <input checked="" type="checkbox"/> Alicia Rivera, Utilization Management <input checked="" type="checkbox"/> Bernadet Kaldani, Training <input type="checkbox"/> Cherie Dockery, Senior Leadership <input type="checkbox"/> Candiss Trew, Human Resources <input type="checkbox"/> Carlie Amacher, Training <input checked="" type="checkbox"/> Dalia Perez-Deniz, Leaps <input checked="" type="checkbox"/> Daniel Brown, Genesis <input checked="" type="checkbox"/> Edgar Moya, Data Management Services / Performance Measures <input type="checkbox"/> Estefania Carrasco, Estate Management Office <input checked="" type="checkbox"/> Eugene Del Franco, Employment <input checked="" type="checkbox"/> Gabriela Mungia, Quality Services <input checked="" type="checkbox"/> Griselda Calderon, School Based Services <input checked="" type="checkbox"/> Gloria Vargas, Medical Records <input type="checkbox"/> Janet Nunez-Pineda, Prevention & Early Intervention <input checked="" type="checkbox"/> Jessica Acevedo, Wellness Recovery Center <input checked="" type="checkbox"/> Jorge Fernandez, Golden Valley Health Centers, CCESJC Executive Committee <input checked="" type="checkbox"/> Karl Meabrod, Forensics / IFT <input type="checkbox"/> Kathleen Grundy, CSA/CPS <input type="checkbox"/> Kimberlee Hamilton, Wellness Recovery Center <input type="checkbox"/> Kristi Stewart, SUD Education & Prevention <input type="checkbox"/> Kom Chen, Employment & Housing Support Services <input checked="" type="checkbox"/> Dr. Kristie Nelson, Modesto Recovery Services <input type="checkbox"/> Lucilita Escobar Family Partnership and SED <input checked="" type="checkbox"/> Lynda Cambra, Wellness <input type="checkbox"/> Maggie Howard, Business Office <input type="checkbox"/> Maria Guerrero, Leaps & Bounds <input type="checkbox"/> Marlena Neely, COD/FSP <input type="checkbox"/> Megan Vylonis, Quality Services <input type="checkbox"/> Martha Cisneros, Mental Health Services Act <input checked="" type="checkbox"/> MaryCruz Vargas, Quality Services <input checked="" type="checkbox"/> Mayra Mendoza, Mental Health Services Act, CCESJC Executive Committee <input type="checkbox"/> Melissa Ayson, Volunteer Office <input type="checkbox"/> Melissa Farris, Family Advocate <input type="checkbox"/> Melissa McCay, Children's System of Care <input type="checkbox"/> Miranda Chalabi, DOTS <input type="checkbox"/> Nasrin Safi, Quality Services <input type="checkbox"/> Patricia Mireles, BHS StanWorks <input checked="" type="checkbox"/> Rebecca Clover, Behavioral Health Board <input type="checkbox"/> Robyn Grayson, Patient's Rights <input checked="" type="checkbox"/> Ruben Imperial, Senior Leadership, CCESJC Executive Committee, Sponsor <input type="checkbox"/> Saroun Moun-Eldrige, SRC <input type="checkbox"/> Shellie Martinez, Children's, Josie's Place <input type="checkbox"/> Tameika Easter-Griffin, SED <input checked="" type="checkbox"/> Travis Whitehead, SRC Outpatient <input type="checkbox"/> Valerie Van Tuinen, Family Partner Ship and SED	<p align="center"><u>Collaboratives / Community Based Organizations</u></p> <input type="checkbox"/> Albert Gonzalez, Leticia Vasquez, Jaime Soto, Summer Hillas-Buck,Telecare <input type="checkbox"/> Alyssa Baker, Nirvana Treatment Institution <input type="checkbox"/> Brenda Estrada Ramirez, Turning Point <input type="checkbox"/> Bryan Clarke, The Last Resort <input checked="" type="checkbox"/> Crystal Thed Ford, Nirvana Treatment Institution <input checked="" type="checkbox"/> Christina Kenney, Turning Point <input checked="" type="checkbox"/> David Kirkpatrick, Turning Point <input checked="" type="checkbox"/> Fernando Granados, Sierra Vista <input type="checkbox"/> HP Tan, Turning Point <input type="checkbox"/> Jamie Nard, Turning Point <input type="checkbox"/> Jessica Nila, HPSJ <input checked="" type="checkbox"/> Jessica Borelli, AspiraNet <input checked="" type="checkbox"/> John Aguirre, LGBTQA Collaborative <input checked="" type="checkbox"/> Laura Urzua, Central Star <input checked="" type="checkbox"/> Maria Lopez, Center for Human Services <input type="checkbox"/> Monica Bahr, Center for Human Services <input checked="" type="checkbox"/> Pao Lee, The Bridge <input type="checkbox"/> Perfecto Munoz, West Modesto Collaborative <input checked="" type="checkbox"/> Robert Thompson, Nirvana Treatment Institution <input type="checkbox"/> Selene Flores, Aegis Treatment Center <input checked="" type="checkbox"/> Virginia Linker, Turning Point, Empowerment Center	<p align="center"><u>Community Representatives</u></p> <input type="checkbox"/> Carmen Maldonado, Peer <input type="checkbox"/> David Reed Norton, Peer <input type="checkbox"/> David Roberts, Peer <input type="checkbox"/> Gary Nicholas <input type="checkbox"/> Heriberto Serrano, Peer <input type="checkbox"/> Jamie Hoover, Consumer <input type="checkbox"/> Jeanette Valencia, Peer Committee <input type="checkbox"/> Kurt Trepel, Consumer <input checked="" type="checkbox"/> Margie Johnson, Peer <input type="checkbox"/> Olga Rodriguez <input type="checkbox"/> Patricia Young, Peer Volunteer <input type="checkbox"/> Roseann Reynoso <input type="checkbox"/> Stanley Binder, Lived Experience <input type="checkbox"/> Steven Ney, Consumer <input type="checkbox"/> Timothy Hilton, Peer <input type="checkbox"/> Tommy Walker <input type="checkbox"/> Trena Eisenberg, Peer <input type="checkbox"/> Troy Simmons <input type="checkbox"/> Walter Brown, Peer <input type="checkbox"/> Yvette Leatherman, Peer <p><u>Need Representation from:</u></p> <input type="checkbox"/> African American <input checked="" type="checkbox"/> Assyrian Wellness Collaborative <input type="checkbox"/> Family / Children <input checked="" type="checkbox"/> Faith / Spirituality <input type="checkbox"/> Latino / Spanish Speaking <input checked="" type="checkbox"/> Law Enforcement <input type="checkbox"/> South East Asian / Asian

Order of Agenda Items	Presenter(s)	Discussion	Scheduled Actions	Person(s) Responsible	Target Date
Welcome & Introductions	All	Ruben Imperial called the meeting to order.			
Approval of Minutes	All	September's minutes were approved with no corrections.			
Covid-19 Impact on Diverse Populations: Mental Health Client Retention by Ethnicity	Abraham Andres	<p>Abraham presented Mental Health Client Retention by Ethnicity for Fiscal Year 2019/2020. This data is broken down by ethnicity and quarter. It provides information about unique Medi-Cal clients that have received three or more services within six months after the assignment opening. This report is important as it allows BHRS to determine if there are disparities in terms of ethnicity, and systematically determine what are the factors contributing to disparities and possible approaches to the issues.</p> <p>CCESJC member John Aguirre highlighted that the report did not include data on LGBTQ communities. He stated that AB-677 requires counties to collect and report on LGBTQ population data. Ruben Imperial stated that the department does collect the data, and is working towards including the data in the department's various standard reports. The Client Retention by Ethnicity report is part of multiple reports developed as part of the Medi-Cal audit process.</p> <p>Ruben requested that CCESJC members share the data with their respective programs and inquire on how their program is doing in retaining diverse communities and come prepared to share the information/insight at the next meeting. The committee will take this information and work towards developing recommendations on how the department could improve retention rates for diverse communities.</p>	CCESJC members share and review data with their programs, and ask for any insight or feedback on client retention.		
Trainings & Telehealth Guidance Memos Provided for Covid-19	Bernadet Kaldani	<p>Numerous trainings have been developed to provide staff with the tools and resources to use Telehealth. These trainings are online and allow more flexibility for staff enrollment.</p> <p>Bernadet reviewed with the committee Telehealth Best Therapeutic Practices and Interventions, Telehealth Case Management & Psychosocial Rehabilitation Strategies & Interventions, MSHOAC's Best Practices in Delivering Virtual Counseling, and the Cultural Formulation Interview Slides (See attached).</p> <p>Ruben reviewed the MSHOAC's Best Practices in Delivering Tailored Telemedicine and Best Practices in Delivering Virtual Peer Support guidance documents. (See attached).</p> <p>Members were asked to share and review the guidance documents with their programs and coordinators, and to share the telehealth trainings and tools available to staff. Members were also asked to be prepared to share the insight and feedback from their programs at next month's meeting to discuss concrete and actionable ideas the department should be doing to ensure it is retaining clients continuing to provide access in a timely manner.</p> <p>Experts agree that the delivery of telehealth provides very similar outcomes to those that are provided in person. It is important for staff to be familiar with the technology in order to have the capacity to walk the clients through, this helps provide a sense of comfort. Staff should understand the legal and ethical components of telehealth. Bernadet discussed features provided in telehealth such as: screen sharing, two-way cameras, games, and a whiteboard feature.</p> <p>BHRS staff can access these trainings and additional guidance resources on the intranet under the Training tab, and on the extranet for contract staff. For more information contact the Training Department at: (209) 525-6081.</p>	CCESJC members share and review the best practice guidance on telehealth service, and ask for any insight or feedback on how telehealth services are going for diverse communities.		
Announcements	All				

		<ul style="list-style-type: none"> • If you haven't already signed up for CAMHPRO highlighting Stanislaus County's Peer Recovery Art Project and other County partners, please sign up on the website https://camhpro.org/category/stanislaus-county-peer-recovery-art-project/ • Wellness Recovery Center is offering in person peer support by appointment only at Granger Community Center. Staff will be available Mondays, Wednesdays and Fridays from 8am-12pm. Please make an appointment by calling 558-4610. Masks are required and Covid-19 safety guidelines will be implemented. Spanish peer support groups will be available Fridays at 1pm. Zoom peer support will continue daily. • Drop the Drugs event on October 24th, 10am-2pm located at the Stanislaus County Superior Court House, 800 11th Street Modesto. The drop off will be available on the I Street side. For more information contact BHRS at 525-5315. 			
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Next Meeting:

November 9, 2020

Reminder: The time spent in Quality Services activities can be claimed for reimbursement from enhanced funding. All BHRS staff is asked to code time spent in quality improvement activities and meetings on their time entry each week using organizational code MH-60211700 or MH6501170 (for SUD). (Instructions are located on BHRS Intranet – QS TAB/Additional Resources). In addition, be sure to sign the sign-in sheet for these activities.

The Cultural Competence, Equity and Social Justice Committee meets on the second Monday of each month from 9:00 a.m. to 10:30 a.m., unless otherwise indicated.

For more information on the Committee or past/future meetings, please visit: <http://www.stancounty.com/bhrs/cultural-ethnic.shtm>

Respectfully Submitted By: Mayra Mendoza

