

Our Promise We are committed to being your bridge to better health. We truly believe that we are only as strong as our staff. We contract qualified individuals who are compassionate about assisting others with their healthcare needs. Let us be your personal healthcare advocates.

Health Plan Members

We are excited to assist you with the following services:

- · Make physician appointments on your behalf
- · Make blood work appointments on your behalf
- · Assistance with securing contracted specialists that are outside your immediate service area (i.e. UC San Francisco)
- Assistance in navigating your health plan (e.g. Co-pay amounts; what services are covered; list of preventative services covered, etc.)
- · Assistance with managing your chronic condition (e.g. secure diabetic counseling)
- · Assistance with determining whether you have met your annual deductible
- Assistance with determining your refund for amounts paid in excess of your annual deductible
- Assistance with securing "Durable Medical Equipment" (e.g. Crutches, Oxygen tank, Wheel chair)
- · Provide you a list of primary care physicians and specialists that are contracted with your plan

Hospital Patients Post Discharge

We are excited to assist you with the following services:

- Assistance with following your discharge orders
- Assistance with securing a follow up physician/specialist appointment
- Assistance with securing prescription medication
- Assistance with securing "Durable Medical Equipment" (e.g. Crutches, Oxygen tank, Wheel chair)
- Follow-up phone calls to assist in tracking vitals and preparing your own medical record to take on future physician appointments (e.g. weight, glucose levels, medication tracking, etc.)